

DupliCALL Release New Generation of Full Voice and Video Recording Product DCLog 5 — Version 21.0.000.0 —

DupliCALL is pleasant to announce the new generation of Full Voice and Video Recording Product DCLog 5 (v21.0.000.0) (GA).

The latest version of full voice and video recording solution supports recording of various PABX, various communication channel including IP video phone recordings. Company able to completely record the interaction of voice and images of every client call interaction. This ensures the 100% capture of information while comply to the industry security and compliances.

DCLog 5 analyses data by integrating with artificial intelligence to precisely locate and solve the potential compliance risk. This helps companies to achieve communication compliance, monitoring compliance and behaviour compliance.

Released version added new features, refer to below information for detail. For more information, please access to www.duplicall.com, or call us for details.

DCLog 5 (v21.0.000.0) New Feature:

- Fully support localization (Support Zhaoxin and arm architecture local server platform, support operating system such as openEuler and Unintech UOS, support local database such as DM8)
- Support national algorithm (SM3, SM4)
- Comply with PDPA, support external number privacy protection
- Support file upload target storage (AWS S3/ Tencent Cloud COS)
- Added live monitoring feature for SoIP: Group view and Hunting view
- Support subtitle synchronized playback feature, voice and text synchronized playback (Required ASR engine integration)

Stop Technical Support Service

From 31/3/2022 onwards, DupliCALL will stop providing any software security update, software feature development, software compatibility optimization, software feature optimization, etc. for DCLog 5.0 and DCLog 5.1. Please see official website announcement for detail.

From 31/3/2022 onwards, DupliCALL will stop providing technical support for DCLog 5.0 and DCLog 5.1.

For the existing user who were already installed with DCLog 5.0 and DCLog 5.1 still able continue to use. However, for security reason, DupliCALL will not recommend the continuing usage of version DCLog 5.0 or DCLog 5.1. It is recommended to upgrade to DCLog 5 (v21.0.000.0) or above.

Software Upgrade and Installation

DCLog software update is for client who purchased DCLog 5.2 and DCLog 5 (v21.0.000.0) including software update of the corresponding version.

DCLog software installation and upgrade can only be performed by professional service team of DupliCALL or certified partners of DupliCALL. Learn more information by the following:

- Contact your client manager
- Call us for details



If you have any questions, please contact us.

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DuplicALL is a solution provider that focusing on security and compliance intelligence management. Our solution users covered industries such as banking, insurance, fund management, government service, telecommunications, public utility, public security, power and energy, transportation, and other industries. Company headquarter was established in Shanghai, subsidiary companies were established in Beijing, Guangzhou, Shenzhen, Chengdu and Changsha. Sales and services network are spread all over the world including Hong Kong, Tokyo, and Kuala Lumpur. DupliCALL has been dedicated to providing a complete security and compliance intelligence management solution to Greater China and other Asian regions.