

DupliCALL Release New Version of MediaHUB

Intelligent Media Processing Center Products

— Version 22.0.000.0 —

DupliCALL released the next-generation MediaHUB (v22.0.000.0) Intelligent Media Processing Center (GA) version to help enterprises meet the challenges of video applications.

Omni-channel video access and collaboration not only enrich enterprise customer service scenarios, but also put forward higher requirements for the image quality of video and screen recording files. DupliCALL's intelligent media processing center, MediaHUB, can use powerful intelligent optimization algorithms to improve the quality of video images and solve problems such as Images incoherent, stuttering and flickering during playback. In addition, it can also eliminate the impact of green screen, black screen, etc., so that the playback of video and screen files recorded by DCLog 5 recording, video recording, screen recording system, and SolP 3 multi-function client can be smoother.

MediaHUB is powerful enough to "slim down" bandwidth and storage. Video and screen recordings are typically large, consume a lot of bandwidth during transfer, and take up a lot of storage space when archiving. The long-standing contradiction of "narrowband-HD" was not alleviated until browsers began supporting H.265 encoding. MediaHUB converts video and screen recording files into H.265 encoding format for playback in a browser. At the same time, it provides a flexible and effective compression strategy that allows enterprises to easily meet the challenges of greater bandwidth and more storage space.

MediaHUB has an efficient optimization system, which can obtain the recorded video image files from the DCLog audio and video recording server immediately or on demand, and use intelligent and innovative algorithms to optimize, transcode, compress and other processing of image files according to customer needs. At the same time, the optimized video image files can also be sent directly to the storage server for archiving and storage.

MediaHUB can also support hardware acceleration, with professional hardware equipment DC-NGPU, using the high concurrent processing capacity of GPU to accelerate video and screen recording files, video encoding and compression to meet a variety of management requirements for data files, providing enterprises with richer management means.

Released version added new features, refer to below information for detail. For more information, please access to www.duplicall.com, or call 021-51877890.

MediaHUB (v22.0.000.0) New Feature:

- Video file encoding conversion, H.264 & H.265 interconversion
- Video merging, support picture-in-picture
- Audio and video file synchronization and merging
- Video file resolution conversion
- Add synchronized subtitles to video files

Stop Technical Support Service

MediaHUB software installation and upgrade can only be performed by the professional service team of DupliCALL or certified partners of DupliCALL. Learn more information by the following:

- Contact your client manager
- Call us for details: 021 5187 7890



If you have any questions, please contact us.

www.duplicall.com

Shanghai (HQ) : +86 21 5187 7890

Hong kong: +852 2578 9081

Kuala Lumpur: +603 7494 0560

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