DupliCALL

DupliCALL Released a New Generation of
Voice, Video, and Screen Recording System DCLog 5
— Version 22.0.000.0 —

DupliCALL released the next-generation of DCLog 5 (v22.0.000.0), a voice, video, and screen recording system (require SoIP) (GA) version.

DCLog 5 voice, video, screen recording system, is the core product of DupliCALL. Through continuous upgrading and innovation, from supporting the recording of various communication lines to supporting audio, video, screen and other all-media recording. Assisting enterprises to achieve intelligent security and compliance management by realizing integration with mainstream voice and image artificial intelligence engines.

DCLog 5 has a powerful centralized management function, which can manage and search all media data captured by SoIP 3 super client and MoIP 3 service counter recording management products, including voice, video, text, image and other files. By integrating with IMAM intelligent data migration, audit and maintenance product, achieve data files migration from third-party products, for centralized management and search.

In the construction of enterprise security and compliance, DCLog 5 can transmit the captured voice and other media data to different kinds of AI engines for speech recognition, emotion recognition, voiceprint recognition, face recognition, image recognition and so on. All transmission and forwarding are in a lossless and real-time manner through IBAE intelligent bridge product, which help enterprises to timely discover and stop risks from resulting in damage, and help enterprises better use security and compliance to create value.

Released version added with new features, refer to below information for detail. For more information, please access to www.duplicall.com, or call 03-74940560.

DCLog 5（v22.0.000.0）New Features:

- Comprehensively optimize the interface design to enhance the customer experience
- Added optimized PDPA function
- Integrate with MediaHub for playback and download, and enhance audio and video data processing capabilities
- Added silent detection and left and right channel selection mode functions (Stereo calls only)
- Added TDM extension disconnection status display
- Added Microsoft Teams voice call recording feature
- Added PostgreSQL database support
- LMS licensing service optimization
- Added Hot Words Statistics Report (DCLog EP)
- Add Word Cloud Report (DCLog EP)

Stop Technical Support Service

Starting from 2024.04.09, DupliCALL will stop providing any software security updates, software function development, software compatibility optimization, software feature optimization and other services for DCLog version 5.2.

Starting from 2025.04.09, DupliCALL will stop providing technical support for DCLog 5.2.

For the existing user who were already installed with DCLog 5.2 still able continue to use. However, for security reason, DupliCALL will recommend to upgrade system to the latest version of DCLog 5 as soon as possible.

Software Update and Installation

DCLog Software Update Service is available for DCLog 5.2, DCLog 5 (v21.0.000.0), DCLog 5 (v21.1.000.0), including software updates for the corresponding versions.

DCLog software installation and upgrade can only be performed by professional service team of DupliCALL or certified partners of DupliCALL. Learn more information by the following:

- Contact your client manager
- Call us for details

If you have any questions, please contact us.
www.duplicall.com

Shanghai: +86 21 5187 7890
Hong Kong: +852 2578 9081
Kuala Lumpur: +603 7494 0560

DupliCALL is a solution provider that focusing on intelligent security and compliance management. Our solution users covered industries such as the banking, insurance, fund management, government service, telecommunications, public utility, public security, power and energy, transportation and other industries. Company headquarter was established in Shanghai, subsidiary companies were established in Beijing, Guangzhou, Shenzhen, Chengdu and Changsha. The sales and services network of DupliCALL are spread all over the world including Shanghai, Beijing, Guangzhou, Shenzhen, Chengdu, Hong Kong, Tokyo, and Kuala Lumpur. DupliCALL has been dedicated to providing a complete intelligent security and compliance management solution to Greater China and other Asian regions.