

DupliCALL Release New Version of Integrated Multiple Sound Card Recording System - MoIP 3 — Version 22.0.000.0 —

DupliCALL released new version of Integrated Multiple Sound Card Recording System - MoIP 3 (v22.0.000.0) (GA) to provide new option for intelligent compliance solution.

MoIP 3 is a recording product equipped with integrated multiple sound card recording technology to process voice data captured from microphone and sound card. This product able to capture voice from various special scenarios and integrate with DupliCALL security & compliance intelligent product to help company enhance compliance management ability and increase core competitiveness.

MoIP 3 able to record voice via the common computer soundcard or special noise cancellation soundcard which applicable in physical store, business hall, conference room, financial room, etc. External directional or omnidirectional microphone is used to collect precise voice while high-definition camera is connected to obtain the image synchronously. With the combination of screen recording on counter personnel computer, the entire process is eventually connected and recorded, which effectively standardizes the counter personnel operation process and greatly improves business processing efficiency and customer experience.

Dante high definition AoIP sound card and multiple channel high definition analog sound card are both supported by MoIP 3 to completely record public announcement system. By integrating with DCLog voice and video recording centralized management system, complete and secured public announcement recording file could be repeated playback for the scenario in airport, train station, conference hall and television broadcasting. DCLog recording system ensures a 100% recording capture for every public announcement with high quality sound by complying with the industry security and compliance requirements.

MoIP 3 can be integrated with IBAE AI engine intelligence bridging system to forward the captured voice data specifically to various artificial intelligence engines at the same time in real time. This will provide basis data to company for their intelligent applications. Integrated with ISCM to provide new option for company to meet a higher level of security & compliance intelligent management requirement.

Released version added new features, refer to below information for detail. For more information, please access to www.duplicall.com, or call 021-51877890.

MoIP 3 (v22.0.000.0) New Feature:

- HTML5 technology, configure parameter using Web GUI
- Preconfigure auto start/ stop recording according to recording duration
- Control start/ stop recording via API
- Control start/ stop recording via Web GUI
- Download to check log via Web GUI
- Configure LMS to verify license

- Support Dante virtual sound card
- Support MP3 and PCM recording format
- Support centralized configuration (DCLog) domain name upload recording

Stop Technical Support Service

From 31/3/2023 onwards, DupliCALL will stop providing technical support and services for MoIP v5.20.0.0.

For the existing user who were already installed with MoIP v5.20.0.0 still able continue to use. However, for security reason, DupliCALL will recommend to upgrade to MoIP v22.0.000.0 or above.

Software Upgrade and Installation

MoIP 3 update is compatible to the client who purchased MoIP 3 (v22.0.000.0), included the software upgrade of the corresponding version.

MoIP 3 software installation and upgrade can only be performed by the professional service team of DupliCALL or certified partners of DupliCALL. Learn more information by the following:

- Contact your client manager
- Call us for details: 021 5187 7890



If you have any questions, please contact us.

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DupliCALL is a solution provider that focusing on intelligent security and compliance management. Our solution users covered industries such as the banking, insurance, fund management, government service, telecommunications, public utility, public security, power and energy, transportation and other industries. Company headquarter was established in Shanghai, subsidiary companies were established in Beijing, Guangzhou, Shenzhen, Chengdu and Changsha. The sales and services network of DupliCALL are spread all over the world including Shanghai, Beijing, Guangzhou, Shenzhen, Chengdu, Hong Kong, Tokyo, and Kuala Lumpur. DupliCALL has been dedicated to providing a complete intelligent security and compliance management solution to Greater China and other Asian regions.